

2024-2025

COMPANY PROFILE

ABOUT US

Welcome To Our Company

CBI ASSIST provides a comprehensive roadside assistance service for commercial vehicles, we are stationed in all five borders of south Africa that interlink with neighbouring countries including some branches within the SADC region. We aim to assist those transporters who are moving cargo across the SADC region. Whether you are in need of mobile tyre repair, a new tyre, mechanical breakdown, fuel refill or just need to send parts across the border? Our professional technicians are there to assist get your assets back on the road.



Vision

To increase efficiency on cargo transportation within the country and across border.



Mission

Assisting you beyond borders, we go beyond borders to get you back on the road.





OUR SERVICES

We Specialize In

■ 24/7 Mobile Breakdown Assistance

We understand that any downtime is costly for you and your operation. We even understand the difficulties of getting breakdown services in a foreign country. That's why our 24-hour mobile breakdown units are available to our customers across the SADC region.

Our breakdown service can help you with issues related to tyres, mechanical, air and electrical systems. We offer the added benefit of having consignment stock available through our network of partners giving you our standard preferential pricing on tyres.

■ 24/7 Commercial Tyre Sales

We cater to the needs of commercial vehicles moving from South Africa into the SADC regions.

Our branches operate around the clock, 24 hours a day, 7 days a week, ensuring that you can always access the tyres you need, whenever you need them. All tyre sizes are available.



OUR SERVICES

We Specialize In

■ Fuel Refilling

In an event that your truck runs out of fuel whilst on the road, we are available to assist by providing the required fuel to get your truck to the next filling station.

■ Flat Battery Assistance

We are at your service when your truck battery runs flat and requires charging, even in the unfortunate event that it bursts and a replacement battery is needed.

■ Tyre Management

With our on-site tyre management service, we place an experienced team at your premises to manage all aspects of your tyre inventory and maintenance requirements according to a signed service level agreement.

By monitoring your tyres pressures and performance, we're able to recommend the best tyres and tread patterns for your operation. This reduces fuel costs and maximizes your tyres life span. Detecting tyre problems early will minimize the risk of roadside incidents, like blowouts.

■ Tyre Management

This is a custom service, specially designed for commercial vehicles crossing through our borders, aimed at minimizing breakdowns in foreign territories. We go through a thorough inspection that involves checking tyre pressures, wheel nuts, tyre damage and scanning for any foreign objects that may compromise your tyres.



OUR TYRE PARTNERS

We Supply High Quality Tyres

Regardless of your needs and requirements we have the right tyres for. We only keep high quality tyres from leading brands, allowing you to be rest assured that you assets are safe



Firestone



HOW WE WORK

Want To Be A Client

1

A breakdown call is lodged through our 24/7 call centre

2

The operator will ask some questions in order to determine the company details, the driver's contact details, the driver and vehicle's location, the nature of the breakdown and whether any spare parts may be required (tyres, patches, Airbags).

3

A quotation is then generated by our operations team and sent to the client for approval.

4

Once the quotation is approved by the client, a vehicle will be dispatched (information about the technician and vehicle registration is then given to the driver)

5

Constant communication with the driver will be maintained and the client will kept updated regarding progress.

6

Pictures of the damage and work done will be sent to the client.



WHY CHOOSE US

Trust Us With Your Assets



Time Availability

We have a dedicated 24/7 call centre waiting to answer your call



Quick Response

We have mobile breakdown units waiting to come to your aid



Trained Staff

We have qualified technicians and sales men ready to assist you



Quality Products

We sell quality tyres that meet all road safety requirements



Easy Payments

We can receive payments in multiple African currencies



Dedicated Team

We go beyond borders to assist you, striving to get you back on the road



OUR BRANCHES

GATEWAY BRANCH



Gateway Truck Stop

Gateway Branch provides and serves as the door way to our full extension roadside assistance cross border services. It is less than 2kms from Britbridge, northbound.

Coverage

- Gateway Truck Stop
- Beitbridge Border Gate
- N1 Musina to N1 Makhado
- Zimbabwe A4 to Rutenga Zimbabwe





OUR BRANCHES

NOSIYABULELA BRANCH

 **Baobab Truck Stop, Oilco Musina**

The Nosiyabulela Branch is our first inland branch and its located right next to the biggest truck fueling station, Oilco Musina. Its located at the Baobab Truck Stop. It is here that our journey began into the rest of all our SADC region branches.

Coverage

- Boabab Truck Stop
- Musina and surrounding truck stops
- N1 Musina to Louis Trichardt



FOR MORE INFORMATION



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THANK YOU